



CASE STUDY

Texas County & District Retirement System enhances training consistency and satisfaction with Docebo



"Docebo matched our key requirements and gave us room to grow as our needs evolve. It provided an intuitive user experience for both learners and administrators."

Laura Turner, Senior Instructional Designer,
Texas County & District Retirement System





Results

50%

enrollment immediately
after launch

4.8

courses completed per
user in the first two months

Solutions

The Docebo Learning Platform

- Personalized training paths
- Seamless and centralized learning experience
- Ability to create user segments, manage content, and implement social learning

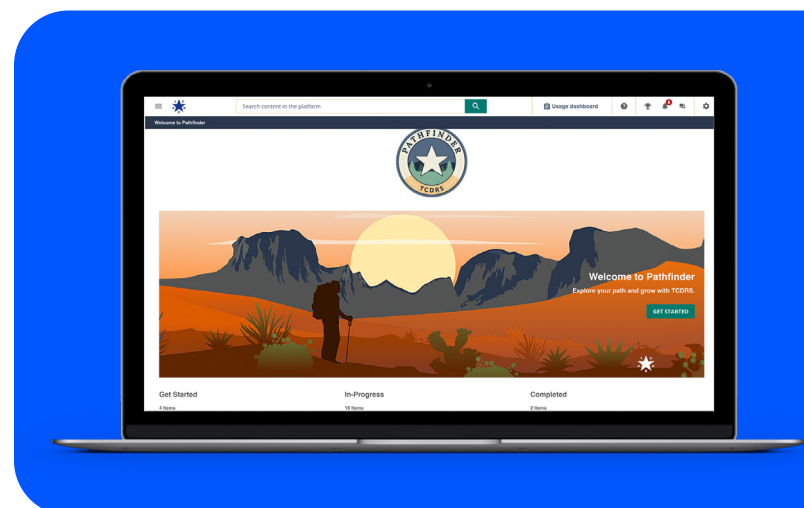
Customer

Texas County & District Retirement System (TCDRS)

The Texas County & District Retirement System partners with nearly 870 employers, providing retirement, disability, and survivor benefits to more than 380,000 members, including public service professionals such as nurses, mechanics, and sheriffs. Laura Turner, Senior Instructional Designer at TCDRS, leads the development of employee learning programs.

Building on Strengths

Before implementing Docebo, TCDRS operated with a decentralized training system that empowered teams to independently manage learning. As the organization evolved, they recognized an opportunity to make learning and development even more effective. By adopting a flexible platform with the capacity for both independent management and centralization, TCDRS could enhance knowledge sharing, streamline processes, and support continued employee engagement and talent development.



Why Docebo

Docebo as a Unified Learning Platform

TCDRS selected Docebo for its ability to provide a seamless and centralized learning experience across the organization.

The platform met key requirements such as user segmentation, content management, social learning, and flexible customization. TCDRS uses Docebo to create learning experiences uniquely tailored for different departments.

Key features included:

- **Personalization of training paths** for employees based on their roles.
- **Robust visual dashboards** that help managers easily track employee progress and development.
- **Seamless integrations with other tools** for smoother training management and tracking

The Results

Improved Learning Engagement and Organizational Efficiency

Since implementing Docebo, TCDRS has improved their already impressive employee engagement and operational efficiency. Outcomes include:

- **Increased employee engagement:** 50% of TCDRS employees accessed the platform in the first two months and completed an average of 4.8 courses each.
- **Improved usability:** Platform utilization has increased and less support is required, suggesting a more streamlined, usable, and efficient platform.
- **Positive employee feedback:** Employees at all levels have provided favorable reviews of the new e-learning system, reflecting a strong adoption rate and satisfaction with the platform.

The Future

Improved Learning Engagement and Organizational Efficiency

Continuing to Grow with Docebo

TCDRS plans to expand its use of Docebo to support more advanced learning initiatives and further enhance its employee development programs. As the organization continues to evolve, Docebo's flexibility and scalability will help them continue delivering smooth training rollouts, highly engaging content, and exceptional learning experiences.



"Although we've only recently rolled out Docebo, we're already seeing positive feedback from employees at all levels. We've seen strong adoption since going live."

docebo

**Help your people learn,
grow, and succeed.**

Try Docebo today.

[Schedule a Demo](#)