THE NORTHERN NORWAY REGIONAL HEALTH AUTHORITY (Helse Nord RHF)

Northern Norway Regional Health Authority (Helse Nord RHF) is responsible for the public hospitals in northern Norway. The hospitals are organised in five trusts:

- Finnmark Hospital Trust
- University Hospital of Northern Norway Trust
- Nordland Hospital Trust
- Helgeland Hospital Trust
- Hospital Pharmacy of North Norway Trust

The trusts have their own management boards and are independent legal entities.

Sector
Healthcare

Locations
The four hospital Trusts are located in all of North Norway and Svalbard.

Size
Enterprise

Data
5000 users since its launch in early 2011, will scale to approx. 12,500 users by the end of 2014.

Company Website
www.helse-nord.no

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Hospitals are often large and very complex organizations and Docebo’s functionality fulfills many of our needs right out of the box. Only basic customization with little or no development is needed to implement the Docebo solution. Docebo was chosen for its flexibility and adaptability. Docebo’s flexible pricing structure lets us implement and scale our learning platform with only our ambitions as the limit, not our budget. Docebo was implemented first at Nordland Hospital Trust as its LMS since January 2011, and was chosen for the whole region in 2012.

Our vision is:
The patient should be treated with competency at the right time and undertake examination and treatment in the region of northern Norway.

The Royal Norwegian Ministry of Health and Care Services owns the Northern Norway Regional Health Authority. The Regional Health Authority is lead by a management board and its administration is located in Bodø.

Our Values:
Quality, safety, and respect
Solution

How Docebo's solution addressed our needs:

Docebo has provided its E-Learning platform to Nordland Hospital Trust since the start of 2011. The hospital has dramatically increased the use of the Docebo solution over the past couple of years. The solution started with providing internal training to the staff, and delivered content related to the use of electronic patient journal systems to professionals in the hospitals eight clinics. The hospital started with 4,200 users. In 2012, the Northern Norway Regional Health Authority decided to adopt Docebo as the LMS of choice for the whole region. During 2013 the Docebo solution will be extended to the whole Region, and increase the user base; adding up to 12,500 users, spread across five hospital trusts, and locations covering the whole of North Norway.

Results

In early 2013, Docebo has commenced deployment with The Northern Norway Regional Health Authority with its 12,500 users. We can affirm that we have a mature LMS that is designed for large and complex organizations. It is a very scalable platform with a clear and intuitive LMS user interface. Another key element is the flexibility of the learning platform with several integration possibilities out of the box.